



The Thames Home Collective
House Management & Concierge

SERVICES & PRICING

Private house management. One point of contact for your whole home.

Three levels of care, plus one-off support for events, moves and projects. Everything you need to choose the right fit for your household.



Wimbledon



Richmond upon Thames



Teddington



Kingston upon Thames



07413 997621
WhatsApp, call or text

hello@thameshomecollective.com
thameshomecollective.com

The Thames Home Collective Ltd
Company number 17499489



MONTHLY LEVELS OF CARE

Choose the level of care that fits your home.

Each level is a simple monthly retainer. Start with what you need now and move up whenever you are ready.



One point of contact

One person to message about anything at home.



Key holding

Your keys held securely and access managed.



Work checked

Contractors briefed, supervised and invoices checked.



Monthly report

Photos, what was done and what comes next.

ESSENTIAL

Household Management

The foundation. Your home checked, managed and reported on every month.

£295 per month

- ✓ Monthly home visit and inspection
- ✓ Key holding and secure access
- ✓ Contractor sourcing, briefing and supervision
- ✓ Post and parcel handling
- ✓ Seasonal checks: heating, garden, pool, gutters and exterior
- ✓ Up to 2 hours of admin a month
- ✓ Monthly written report with photos

SIGNATURE SERVICE

SIGNATURE

Household Concierge

For busy homes with staff, travel and more than one property.

£650 per month

Everything in Essential, plus:

- ✓ Fortnightly visits
- ✓ Staff coordination for cleaners, gardeners, nannies and drivers
- ✓ Seasonal changeovers, including a second home
- ✓ Wardrobe care and dry cleaning coordination
- ✓ Wine cellar and larder restocking
- ✓ Travel cover before you leave and after you return
- ✓ Up to 5 hours of admin a month

PRIVATE CLIENT

Full Household Support

Our closest level of care, shaped entirely around your household.

FROM
£1,200 per month

Everything in Signature, plus:

- ✓ Weekly visits
- ✓ Full concierge support
- ✓ Priority response
- ✓ Unlimited reasonable admin
- ✓ A dedicated WhatsApp line

HOW TO GET STARTED

01

Message us

WhatsApp or text us about your home.

02

Home audit

We visit and learn how your household runs.

03

Our recommendation

We suggest the level of care that fits.

04

We begin

Once you are happy, we start looking after your home.



AT A GLANCE

Compare the **levels of care.**

	Essential	Signature	Private Client
Monthly fee	£295	£650	From £1,200
Home visits	Monthly	Fortnightly	Weekly
Admin time included	Up to 2 hours	Up to 5 hours	Unlimited reasonable
Key holding and contractor oversight	✓	✓	✓
Monthly report with photos	✓	✓	✓
Staff coordination	Not included	✓	✓
Seasonal and second home changeovers	Not included	✓	✓
Priority response and dedicated WhatsApp line	Not included	Not included	✓

ONE-OFF SERVICES AND RATES

Home audit for new clients Credited against your first month if you choose a level of care	£150
Concierge time For clients without a monthly retainer	£65 to £85 / hour
Event or relocation support Dinners, celebrations, moves and set-up	£350 to £450 / day
Holiday home check and preparation Single visit	£85 to £120 / visit
Out-of-hours emergency call-out Plus time on site	£150

A calmer home starts with **one message.**

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Prices are a guide and are confirmed in writing after your home audit, based on the size of your home and what you need. Contractor, staff and supply costs are not included in the monthly fee.